5

Questions to Ask Before Hiring a Remodeler



Created by



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Do they respond?

Do they call you back in a timely and professional manner? If you don't hear back in a few days, it's possible the company is too busy to take on your job. At our office, we have multiple people to answer the phone. We ask you a few initial questions and if a designer is not available immediately, they call you back as soon as possible.



Are they accommodating?

Are they on time for appointments? Are they willing to meet after work hours if necessary? Do they spend time answering your questions? Remodeling projects can extend over a period of time and these can be signs that they will be attentive to your job.



Do they offer weekly meetings?

You want to make sure that you and your remodeler are on the same page. A weekly meeting is a great way to touch base and get all your questions answered. Our weekly meetings always include the designer and the lead carpenter that have been assigned to your job.



Will the same people be working in your home throughout the duration of the job?

Depending on the size of your job projects can take anywhere from a few weeks to a few months. Some businesses have seasonal workers or use temporary help. So, it is important to know who will be in your home. We assign a lead carpenter, who is also the project manager, that stays with your job from the start until it's completed and manages everyone daily.



How do they handle payments?

Budget is an important aspect of any remodeling project. You need to know before the work begins when payments are expected. Our payment schedule is presented at the same time as the contract and follows the progression of your job.

Bonus question



Do they use any subcontractors?

Sometimes electrical work and plumbing is not included. This can be a hassle for you to schedule and manage. Our carpenters do our own electrical and plumbing work. We also handle all code inspections done by a 3rd party for your job when necessary. Your designer manages and supervises countertop installations.

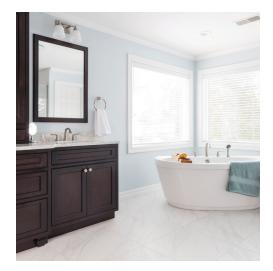
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We provide high-quality remodeling of any space inside & outside your home.

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83 Canal Street, Big Flats NY 14830 607-562-7333

www.martinecbuilders.com

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